



SOHO SQUARE GENERAL PRACTICE

NEWSLETTER

AUGUST 2021

WELCOME

We remain open to patients for face to face, telephone and video consultations.

We have a good availability of appointments, please contact us if you have any medical concern.

We will offer you a telephone consultation in the first instance, if you would like to speak to a clinician face to face please request this when booking.

We request that you continue to wear a mask when attending our Practice to protect yourself and other ill or vulnerable patients who may also be present.

We will not be physically seeing patients suspected of having Covid-19 at the practice.

Where such patients need to be seen they will be referred to the Covid-19 service.

E-CONSULT

You can submit an online consultation via our website using E-consult [by clicking here](#)

E-consult can be accessed 24/7.

Access to E-consult is also available via the NHS App, which you can download to smartphones and tablets.

We encourage patients to use this system where appropriate as it gives you the opportunity to describe your symptoms and enables us to assist you promptly, but you can of course always telephone in to speak to us.

VIDEO CONSULTATIONS

As well as face-to-face and telephone consultations, we are also able to provide video consultations.

To have a video consultation you will need:

- A smartphone, tablet or computer that allows video calling
- An internet connection



- A well-lit, quiet and private space so that the GP can see and communicate with you clearly

We will send you a link ahead of the appointment with details of how and when to access the appointment.

PRACTICE DEVELOPMENTS

We are pleased to announce Giovanna Nesta has recently started a new role as a Health Care Assistant, as well as continuing to provide Administration support to the Practice.

Dr Helen McCalvey is now on Maternity Leave, and we have revised the availability of our clinical team as follows:

Dr Korpikiewicz – Monday and Friday All Day

Dr Thompson – Tuesday, Wednesday, and Friday All Day, Thursday AM Only

Dr Liu – Monday, Tuesday and Thursday All Day, Wednesday PM Only

Andrew Crawford-Jones - Monday, Tuesday, Thursday and Friday All Day, and Wednesday AM Only

CANTONESE AND MANDARIN SPEAKERS

The reception team provides support to patients who speak Cantonese and Mandarin throughout our opening hours (08.00 – 18:30). Dr Liu offers appointments in Cantonese.

COVID-19 VACCINATION PROGRAMME

The Covid-19 Vaccine has now been offered to all Patients over 18.

You will need to book your second vaccine dose 8 to 12 weeks after the first dose.

If you have not yet been contacted to arrange a first vaccine, or if you would like to book your second vaccine appointment, [please click here](#)

We strongly encourage all our patients to have the Covid vaccine.

If you have any concerns regarding the vaccine we can book an appointment for you to discuss this with a clinician. Please call Reception to arrange this.

DATA SHARING

The NHS shares some data, in which nobody can identify you, with trusted third parties, in order to improve the NHS for you and everybody else. For example, the NHS may share data with NHS Planners or University Research Teams.

The NHS will only share data where there is a proven benefit to the NHS, and access is strictly controlled.

Your data is not shared for commercial purposes, and it is not sold or shared with insurers.

All data is fully anonymised and in bulk.

Further Information on how patient data will be used can be [viewed here](#).



NHS APP

You can find information on the NHS app and download the app by [clicking here](#)

Help using the app is [available here](#)

The App provides a wide range of patient information and advice, including your NHS Covid Pass.

As a Practice we are unable to provide proof of your Covid-19 Vaccine status, if you do not have the app and would like a letter to prove your vaccination service, please call 119 or visit the [NHS website here](#)

PATIENT SURVEY

We will be sending out our Patient Survey by the end of August. If you would like to take part, please ensure we have your correct contact details.

If you have any comments or suggestions ahead of this survey, then please complete the Friends and Family Test, which is available on our website or by [clicking here](#)

HELP US TO HELP YOU

It is important that we have up to date contact details for all of our patients.

Please check that we have your correct telephone number and email address when you next contact us.

A mobile number enables us to contact you by text message and an email address enables us to send you our newsletters and other information.

If your details have recently changed, please contact us with the new details.

PATIENT PARTICIPATION GROUP (PPG)

All patients are deemed to be members of the PPG and are welcome to attend meetings.

If you would like to receive details of meetings, and other information, **please let us have your email address** and we will add you to our contact list. You can also let us know via our dedicated email, if you have anything you would like us to take up with the Practice. sohosquareppg@outlook.com

Please do tell friends and family about the Practice and support the Practice by leaving a review on the sites mentioned below.



SUGGESTIONS AND REVIEWS

We want to hear from you with suggestions as to how we can improve the service to best cater for the needs of the patients and the community.

You can contact us at the following email address: clccg.sohosquaregeneralpractice@nhs.net

You can also contact the PPG on their dedicated email address: sohosquareppg@outlook.com

Our website is available at <https://www.sohosquaregp.co.uk>

You can leave a NHS review for us [here](#)

Or

You can leave a Google review for us [here](#)